



SMS Communication Opt-In Process

At Next Level Secure, LLC, we value clear communication with our clients. To ensure you receive timely updates and responses, we offer SMS (text message) communications. Here's how our opt-in process works:

How to Opt-In

1. Contact Form Submission: When you fill out our contact form, you have the option to provide your phone number. By entering your phone number, you are consenting to receive text messages from us.
2. During Order Process: If you place an order with us, you may be asked for your phone number. Providing it at this stage also serves as consent for SMS communications.

Types of Messages You May Receive

By opting in, you agree to receive:

- Responses to your inquiries
- Order status updates
- Appointment reminders
- Important service notifications

Frequency of Messages

We respect your privacy and time. You can expect:

- Responses to your direct inquiries within 1-2 business days
- Order-related updates as necessary (typically 1-3 messages per order)
- Occasional service announcements (not more than once per month)

Your Rights and Control

- Opt-Out Anytime: Reply STOP to any of our messages to opt-out of all SMS communications.
- Help: Reply HELP for assistance with our SMS service.

Important Notes

- Message and data rates may apply based on your mobile plan.
- We do not engage in cold texting or spam. You will only receive messages if you've opted in.
- Your phone number will never be shared or sold to third parties.

Consent Statement

By providing your phone number through our website forms or during the ordering process, you consent to receive text messages from Next Level Secure, LLC as described above. You acknowledge that consent is not a condition of purchase.

Questions or Concerns?

If you have any questions about our SMS communication policy, please contact us at eric@nextlevelsecure.com or 801-682-9682.